



## Conditions of sale

- All sales are final, non-refundable and non-transferable
- Lesson fees paid cannot be transferred to any third party or to other training services

## Replacement session policy

- To be eligible for replacement session, prior notice of non-attendance must be provided **at least 24 hours in advance**
- For **same-day cancellation**, participants must provide a **valid medical certificate** issued on the same day as the absence to be considered for a replacement lesson.
- Same day cancellation/postponement of lesson without presenting a medical certificate will be considered as lesson credit forfeited
- **Strictly no rescheduling of replacement session** is allowed. If you have confirmed a replacement session slot, the make-up credit is considered utilized.
- Replacement session must be arranged within the same term and subject to availability
- Participants must coordinate with the academy's administration to schedule the replacement lesson at a mutually agreed-upon time slot.
- Any outstanding replacement session(s) by the end of the term will be considered forfeited. There will be no refund and no extension of replacement period.
- The School reserves all rights to reject any make-up credit activated.
- Fees resulting from missed or replaced lessons cannot be used as credit or offset against future payments or services provided by the academy.

## Code of Conduct

- Participants are expected to behave respectfully towards coaches and fellow players. Any disruptive or disrespectful behavior may result in dismissal from the group lessons without refund.

Acceptance of the Terms and Conditions by the School is accepted upon registration.

You agree to be bound by the Terms and Conditions of sale specified herein and any other provision as may be specified from time to time by New Century Sports Management.

You agree that New Century Table Tennis Academy and their respective employees and representatives shall not be liable or responsible for any personal injury, property damage, expense, loss of income or loss of any kind suffered by you and/or your Child arising directly or indirectly from the use of any of the Venues for any purpose, including but not limited to the participation by you and/or your Child in the Activities, and/or on account of any first aid treatment, emergency medical services or other services rendered to you and/or your Child in connection therewith.