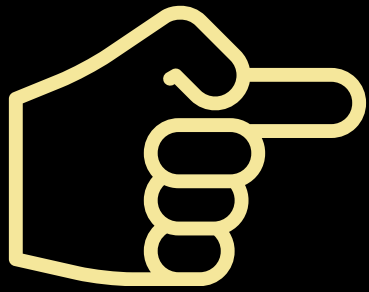


RULES AND REGULATIONS FOR PLAYERS

*STRICTLY FOLLOW RULES FOR ORDER,
FAIRNESS, AND SAFETY*



- **ALWAYS BE IN PROPER ATTIRE (ESPECIALLY NON-MARKING RUBBER COURT SHOES)**
- **LISTEN TO COACHES' INSTRUCTIONS AT ALL TIMES**
- **DO NOT PICK THE BALLS NEAR ANYONE WHO IS PLAYING IN THE COURT**
- **DO NOT RUN AROUND THE ACADEMY (IN THE COURT AND PATHWAY AROUND THE COURT)**
- **NO SINGING/HUMMING SONGS**
- **NO VULGARITIES ALLOWED**
- **NO FIGHTING**
- **MINIMIZE TALKING DURING TRAINING TIMES**
- **DO NOT USE BALLS FROM OTHER TABLE'S BASKETS**
- **BE CONSIDERATE (THROW YOUR OWN RUBBISH AND SHARE THE BALLS)**
- **SPILLING OF FOOD AND DRINKS WILL BE LIABLE FOR CLEANING FEE (\$5)**
- **FREE CANCELLATIONS OF CLASSES IF THE ACADEMY IS INFORMED OF ABSENCE AT LEAST 24HRS PRIOR TO LESSON TIME (IF NOT MC IS REQUIRED FOR LAST MINUTE CANCELLATIONS)**
- **ALWAYS BE RESPECTFUL AND COURTEOUS TO COACHES AND FELLOW PLAYERS**
- **INFORM COACHES IF YOU WILL BE LATE FOR TRAINING**
- **PLAYERS NOT ALLOWED TO JOIN ANY LESSONS IF THERE ARE ANY OUTSTANDING FEES TO BE PAID**

RULES AND REGULATIONS FOR PARENTS

*TO ENSURE CONDUCIVE TRAINING ENVIRONMENT
FOR THE PLAYERS*

- **ENSURE PLAYERS ARE IN GOOD HEALTH BEFORE GOING FOR LESSONS**
- **ENSURE THEY ARE PROPERLY ATTIIRED**
- **TRY NOT TO ENGAGE THE COACHES DURING TRAINING HOURS. IF REALLY NEED TO, CAN INFORM THE RECEPTIONIST ON DUTY WHO WILL RELAY THE MESSAGE TO THE COACHES**
- **ANY FEEDBACK TO GO THROUGH OUR CUSTOMER SERVICE, RECEPTIONIST OR COACHES (DURING BREAKS OR AFTER LESSON)**
- **INFORM THE ACADEMY FOR ANY CLASS CANCELLATION 24HRS PRIOR TO TRAINING TIME (IF NOT WILL HAVE TO PRODUCE MC)**
- **NO PARENTS/GUARDIANS ALLOWED TO ENTER THE PLAYING AREA**



RULES AND REGULATIONS FOR GUESTS

*STRICTLY FOLLOW RULES FOR ORDER, FAIRNESS,
AND SAFETY*

- **ALWAYS BE IN PROPER ATTIRE AND SPORTS SHOES (ESPECIALLY NON-MARKING RUBBER COURT SHOES)**
- **DO MAKE RESERVATION IN ADVANCE THROUGH OUR WEBSITE OR WHATSAPP NUMBER**
- **DO NOT USE BALLS FROM OTHER TABLE'S BASKETS**
- **DO CLEAN UP YOUR AREA AND TABLE AFTER DONE WITH PLAYING**
- **MAXIMUM OF 4 PLAYERS PER TABLE TO ENTER THE ACADEMY**
- **ONLY ENTER THE PLAYING AREA WHEN IT IS YOUR RENTAL TIMING**
- **CANCELLATIONS TO BE DONE 24HRS PRIOR TO RENTAL TIMING IF NOT RENTAL FEE WILL BE FORFEITED**
- **BE CONSIDERATE AND COURTEOUS TO OTHER GUESTS AND PLAYERS**
- **DO NOT MAKE TOO MUCH NOISE AND DISTURB OTHER GUESTS AND PLAYERS**
- **STRICTLY NO CHOOSING OF TABLES AND ONLY USE THE TABLE(S) YOU/YOUR GROUP IS/ARE ASSIGNED TO**
- **PEAK HOURS (WEEKDAYS AFTER 7PM AND WEEKENDS BOOKING) - ONLY ENTER THE ACADEMY 10MINS BEFORE YOUR RENTAL TIMING**
- **NO FOOD AND DRINKS ALLOWED INSIDE THE ACADEMY**
- **IF YOU REQUIRE ANY ASSISTANCE, PLEASE GO TO OUR RECEPTIONIST ON DUTY FOR HELP**



TERMS AND CONDITIONS FOR TABLE BOOKING AND PRIVATE TRAINING

1. VALIDITY PERIOD

- 12-HR RENTAL PACKAGE AND PRIVATE TRAINING PACKAGE HAS A 6-MONTH VALIDITY PERIOD FROM THE DATE OF PURCHASE
 - ANY EXPIRED RENTAL AND PRIVATE LESSON CREDITS WILL BE CONSIDERED FORFEITED. THERE WILL BE NO REFUND AND NO EXTENSION OF EXPIRY PERIOD
-

2. CANCELLATIONS AND REFUND

- ALL SALES ARE FINAL, NON-REFUNDABLE AND NON-TRANSFERABLE TO OTHER SERVICES
 - CANCELLATION OR RESCHEDULE MADE LESS THAN 24 HR PRIOR TO THE BOOKING TIME WILL BE CONSIDERED AS CREDITS FORFEITED
 - FOR LATE ATTENDANCE OF BOOKINGS, THERE WILL BE NO EXTENSION OF BOOKING TIME
-

3. BOOKING AND USE OF FACILITIES

- BOOKINGS ARE ON A FIRST COME FIRST SERVE BASIS. AVAILABILITY IS BASED ON OUR OPERATIONAL HOURS AND PRIORITY WILL BE GIVEN TO OUR ACADEMY'S PROGRAMME.
- DURING YOUR BOOKING, YOU MUST TAKE CARE OF THE PREMISE AND EQUIPMENT USED AND NOT CAUSE DAMAGE TO THE SAME; AND CONDUCT YOURSELF APPROPRIATELY. WE RESERVE THE RIGHT TO REMOVE ANY PARTICIPANT FROM OUR PREMISE IF HE/SHE IS DIFFICULT, UNCOOPERATIVE OR WHOSE CONDUCT WE DEEM TO BE UNREASONABLE AND DETRIMENTAL TO THE ENJOYMENT, INTERESTS, SAFETY OR WELLBEING OF OTHER PARTICIPANTS. OUR DECISION IS FINAL AND WE WILL NOT MAKE ANY REFUND IF YOU BEHAVE OR ACT IN SUCH A MANNER.
- IF YOU ARE BOOKING ON BEHALF OF OTHERS, IT IS YOUR RESPONSIBILITY TO DRAW EACH APPLICANT'S ATTENTION TO THESE TERMS AND CONDITIONS AND OBTAIN THEIR AGREEMENT TO THE SAME ACCORDINGLY.